



iPass Customized Microsoft Connection Manager, V1.2 User Guide

The iPass Customized Microsoft Connection Manager (iPass MCM) is the primary iPass client dialer.

System Requirements

Your system must have the following:

- Windows 95/98 or Windows NT 4.0 with Service Pack 3 or later
- Dial-Up Networking

Most Windows 95/98/NT 4.0 come with these features. Refer to your Microsoft documentation for more information.

Procedure 1 : Download the iPass MCM

To begin, download the iPass MCM from http://www.chesco.com/ipass/how_to_roam.htm or via FTP from <ftp://ftp.chesco.com/ipass> then /mac for Mac or /w98nt for Win9x/NT

Procedure 2 : Installation

To install:

1. Double-click the executable file.
The installation process begins.
2. Follow the directions on the screen.

Procedure 3 : How to Use The iPass MCM

To use the iPass MCM:

1. Double-click the desktop icon.
2. In the User name: field, enter: username@chesco.com.
An example of a user name and domain is joeuser@chesco.com where the user name is joeuser.
You must include the @chesco.com to invoke the iPass service.
***CCIS customers MUST use joeuser@chesco.com** (replace "joeuser with your username)
3. If presented, leave the Domain field blank.
4. Click Properties.
The Connections Settings window appears.
5. In the Connect Using dialog entry, select the correct modem.
Note: If you only have one modem, it is shown as default.
6. Click Phone Book for the primary phone number.
The Phone Book window appears.
7. Select the country and region you are dialing from, and the access number.
8. Click OK.
The Phone Book window closes.

Verify the Dial Properties are correct:

1. Click the Dialing Rules button.
The Dial Properties window appears.
2. Fill in the appropriate location information for where you are dialing from as well as any necessary dial strings (i.e. accessing an outside line from a hotel, etc).
3. Click OK.
The Dial Properties window closes.
4. Click OK on the Connection Properties window.
The window closes.

To connect.

1. On the main connection screen, enter your password.
2. Click Connect.

Once authentication is achieved, a connection icon (iPass logo) appears in the bottom right corner of the Windows Taskbar. Select and right-click this icon for viewing connection information and disconnecting the

connection.

Upgrading the iPass MCM Phone Book

If your service profile has the functionality built into it, newer versions of the iPass phone book are updated automatically via the dynamic phone book updates.

Uninstalling the iPass MCM

To uninstall the iPass MCM, right click the desktop icon and select Delete.

Troubleshooting

If you have problems, please check the following:

- Modem is connected and plugged in.
- Phone line is connected to your modem.
- Dial-up Networking is installed
- Dial-up Scripting is installed
- Dial properties are filled out correctly (i.e., it shows the correct location you are dialing from).

If you can not connect from your hotel room, verify that you may or may not need to enter a special prefix such as 8 or 9.

iPass often works with many service providers in major business centers in the event one service provider suffers a temporary outage. If you have already successfully in using the iPass service and you are having trouble connecting through a particular access point, check to see if there is an alternative number to use.

This service is brought to you
through our partnership with iPass

